

09/25/01  
Jc996 U.S. PTO

09-27-01

## UTILITY PATENT APPLICATION TRANSMITTAL

(New Nonprovisional Applications Under 37 CFR § 1.53(b))

Attorney Docket No.  
CISCP064C1A  
Jc996 U.S. PTO  
09/25/01  
09/964268

## TO THE ASSISTANT COMMISSIONER FOR PATENTS:

Transmitted herewith is the patent application of ( ) application identifier or (X) first named inventor, Dhaval N. Shah, entitled A SYSTEM AND METHOD FOR INFORMATION RETRIEVAL REGARDING SERVICES, for a(n):

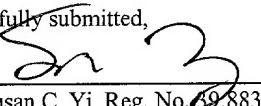
- ( ) Original Patent Application.
- (X) Continuing Application (prior application not abandoned):  
(X) Continuation ( ) Divisional ( ) Continuation-in-part (CIP)  
of prior Application No. 09/175,516, filed October 20, 1998.
- (X) Please add after the title of the application "This is a  
(X) Continuation ( ) Divisional ( ) Continuation-in-part (CIP)  
of Application No. 09/175,516, filed October 20, 1998, which is hereby incorporated by reference."
- (X) This application claims the benefit of U.S. Patent Applications:  
Application No. 09/107,246 filed June 30, 1998.  
Application No. 09/087,689 filed May 26, 1998.

Enclosed are:

- (X) Specification; 45 Total Pages. (X) Drawing(s); 20 Total Sheets.
- ( ) Oath or Declaration:  
( ) A Newly Executed Combined Declaration and Power of Attorney:  
( ) Signed. ( ) Unsigned. ( ) Partially Signed.  
( ) A Copy from a Prior Application for Continuation/Divisional (37 CFR § 1.63(d)).  
( ) Signed Statement Deleting Inventor(s) Named in the Prior Application. (37 CFR § 163(d)(2)).
- ( ) Power of Attorney. (X) Return Receipt Postcard.  
( ) Associate Power of Attorney. ( ) A Check in the amount of \$ \_\_\_\_\_ for the Filing Fee.  
( ) Preliminary Amendment. ( ) Information Disclosure Statement and Form PTO-1449.  
( ) A Duplicate Copy of this Form for Processing Fee Against Deposit Account.  
( ) A Certified Copy of Priority Documents (if foreign priority is claimed).  
( ) Statement(s) of Status as a Small Entity.  
( ) Statement(s) of Status as a Small Entity Filed in Prior Application, Status Still Proper and Desired.  
( ) Request and Certification.  
( ) Other: \_\_\_\_\_

PLEASE DO NOT CHARGE THE FILING FEE AT THIS TIME.

Respectfully submitted,

By:   
Susan C. Yi, Reg. No. 69,883

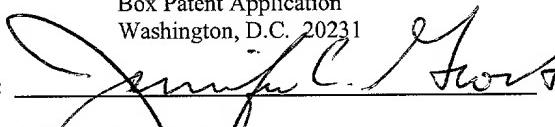
Date: September 25, 2001

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I hereby certify that this is being deposited with the U.S. Postal Service "Express Mail Post Office to Addressee" service under 37 CFR § 1.10 on the date indicated below and is addressed to:

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